

To better address the wants and needs of Enchanted Valley residents as we are putting together the budget for 2021 and assembling our five-year plan, a simple survey was created to get feedback from residents about several topics, from community events, current and desired amenities, and issues handled by the Water Board.

This project was a three-step process. First, all households were notified by post card of the upcoming survey to be available online on the Enchanted Valley Website for a limited time, after the deadline no more surveys would be accepted. During a two-week period, residents responded online with their views, opinions, and questions. Of the 371 residents who were notified, approximately 100 responded. So, approximately one-third of the Enchanted Valley residents took part in this year's survey. Last, the results were broken down into discussion points, charts, and the appendices which further showed individual responses.

No names or contact information is provided in this document; only the results from the questions asked. In addition, minimal editing has been done to responses, and then mainly for clarification.

Thanks to the Communication Committee for leading this effort and organizing the results, the HOA Board and Darren Hoyland of the Water Board for their participation in helping determine the questions to ask, and especially Cheryl Williams for putting on her "Communications hat" and organizing the post card creation and distribution. Without all these volunteers, none of this would have been possible.

Association

Cathey Spies  
President  
Enchanted Valley Homeowners

September 7, 2020

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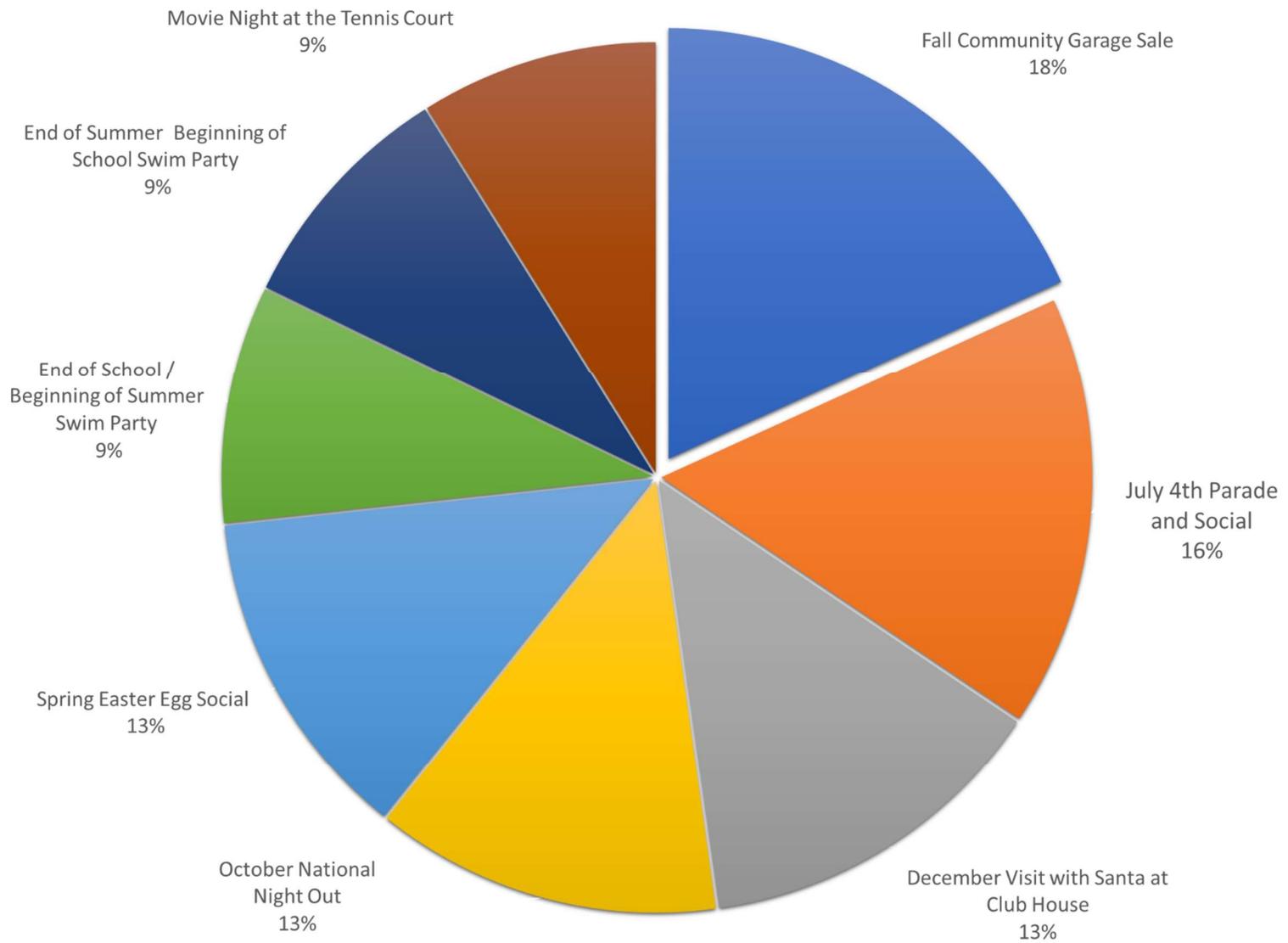
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**Which events interest you? Choose as many as you want, or suggest your own**

Fall Community Garage Sale was most popular	45
July 4th Parade and Social came in second	40
December Visit with Santa at Club House was third	33
October National Night Out tied for third	32
Spring East Egg Social also tied for third	31
End of School / Beginning of Summer Swim Party tied for fourth	22
End of Summer / Beginning of School Swim Party also came in at fourth	22
Movie Night at the Tennis Court came in also at fourth	22
	247

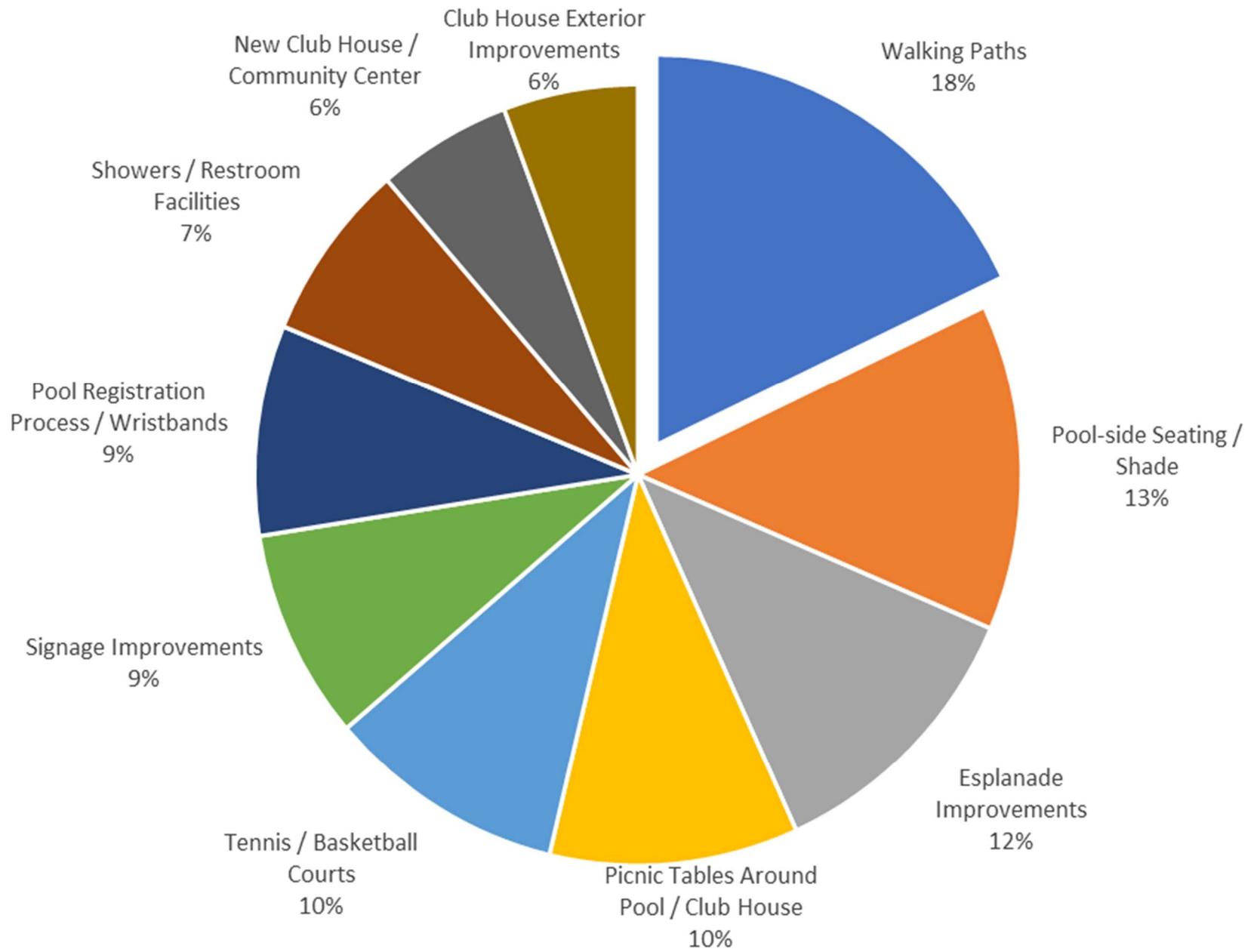
Although nothing definite showing a trend, the numbers indicate events that are highly participatory are selected over others. This suggest events that encourage residents to actively participate would tend to attract higher numbers than those that did not.



**Which amenities interest you? Choose as many as you want, or suggest your own**

Walking paths along the creek of Enchanted Valley Dr. or club house property got the highest number of responses	41
Pool-side seating / shade came in second for total responses	31
Esplanade improvements was third choice	27
Picnic tables around pool / club house	24
Tennis / basketball courts were next	23
Pool Registrations / wristbands	20
Signage improvements tied with pool registrations process	20
New club house / community center	19
Slightly few respondents selected shows/restroom facilities	17
Club house exterior improvements came in last with respondents	13
	235

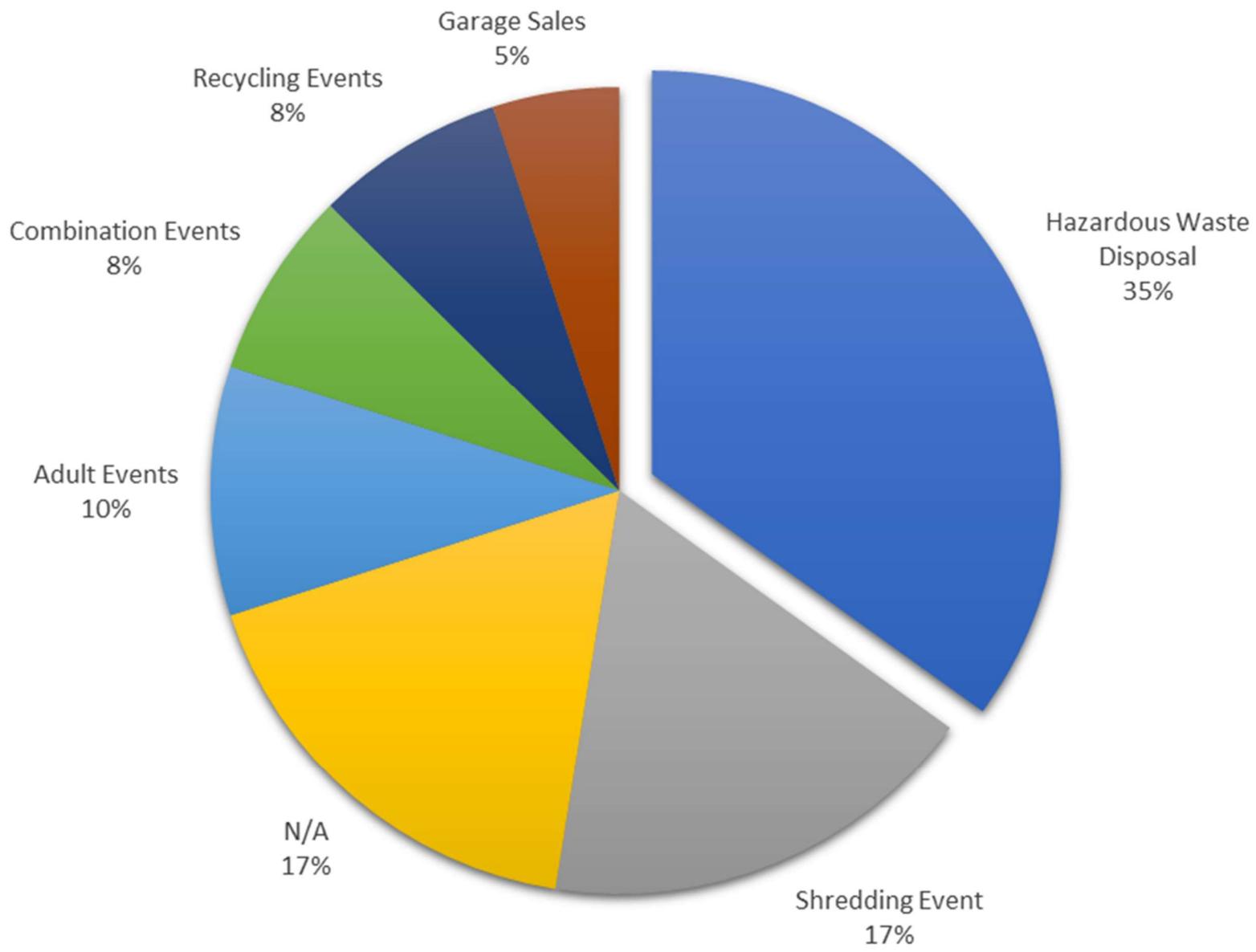
While these numbers in no way express a definite trend, they do indicate respondents are interested in improving amenities that focus on physical activity over improvements to existing facilities.



**Final Thoughts: What additional events would you like to have that are not listed in the survey?**

Responses were broken down into the following areas of interest:

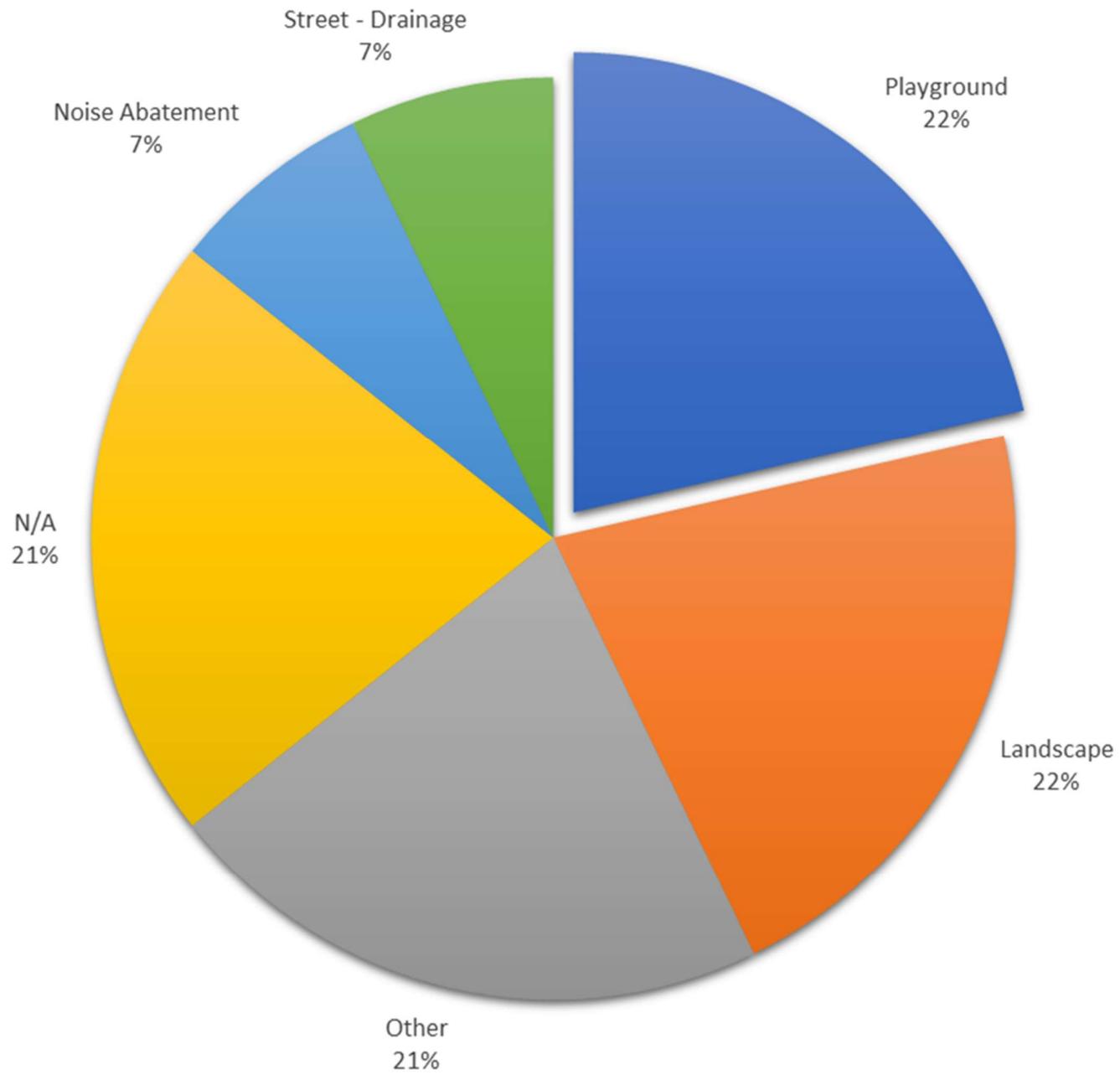
Large interest in hazardous waste pickup	14
Shredding events just behind hazardous waste events	7
Responses that did not apply to question presented	7
Adult events came in at 4th for interest to residents	4
Events combined with social activities	3
recycling events tied with combo-events for interest	3
Community garage sales came in last	2
	40



**Final Thoughts: What amenities would you like to see improved that are not listed in the survey?**

12 respondents gave their comments on amenities. Following is a breakdown of the categories shown on the chart:

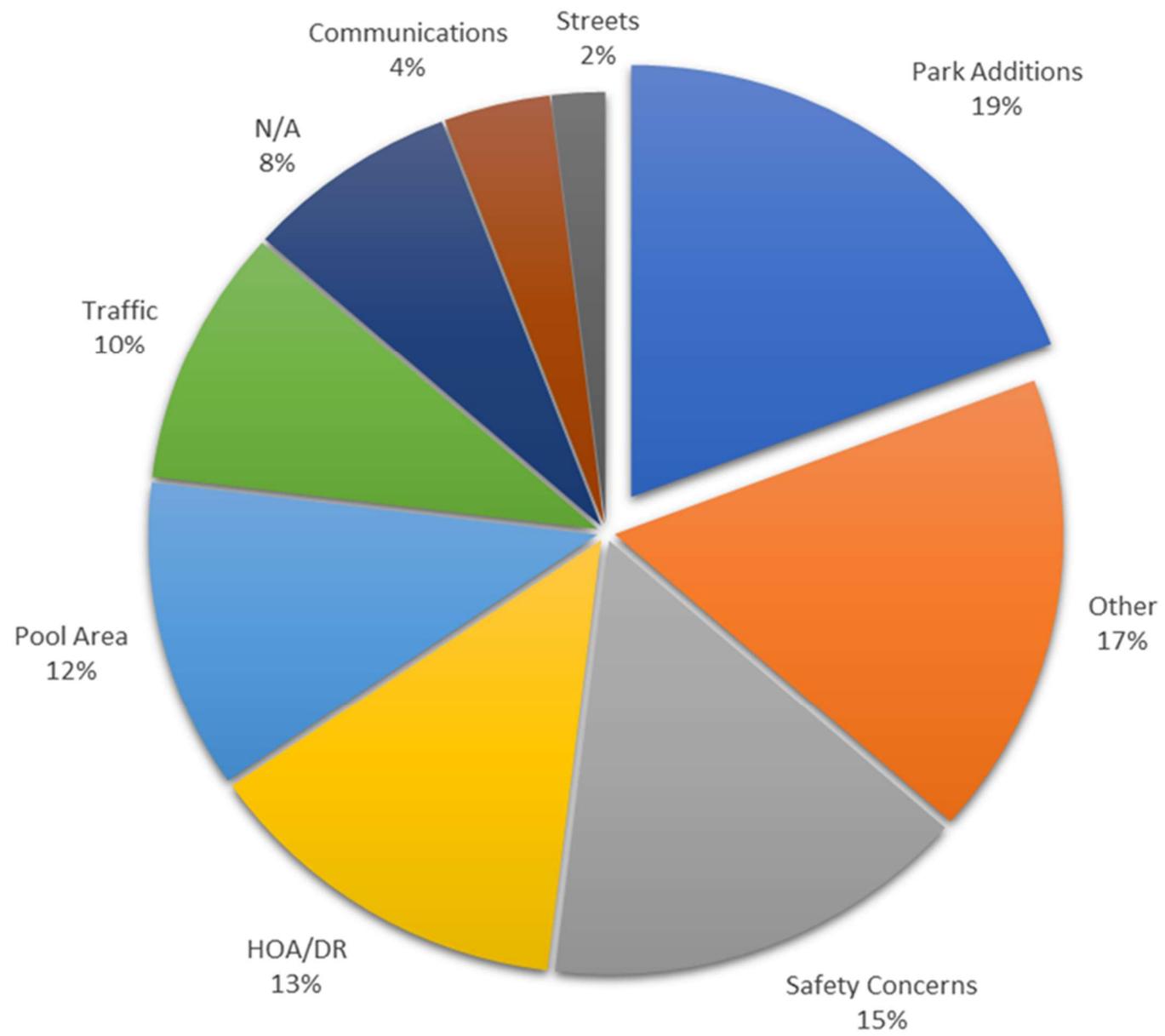
Improvements to the playground	3
Additional enhancements to landscaping	3
Other	3
Noise Abatement from businesses on Telge Road	3
Street issues—drainage	1
Answers not applicable to question asked	3
	14



**Final Thoughts: What amenities would you like to see added to those EV already has?**

36 respondents commented to this section of the survey with a whopping 52 responses.

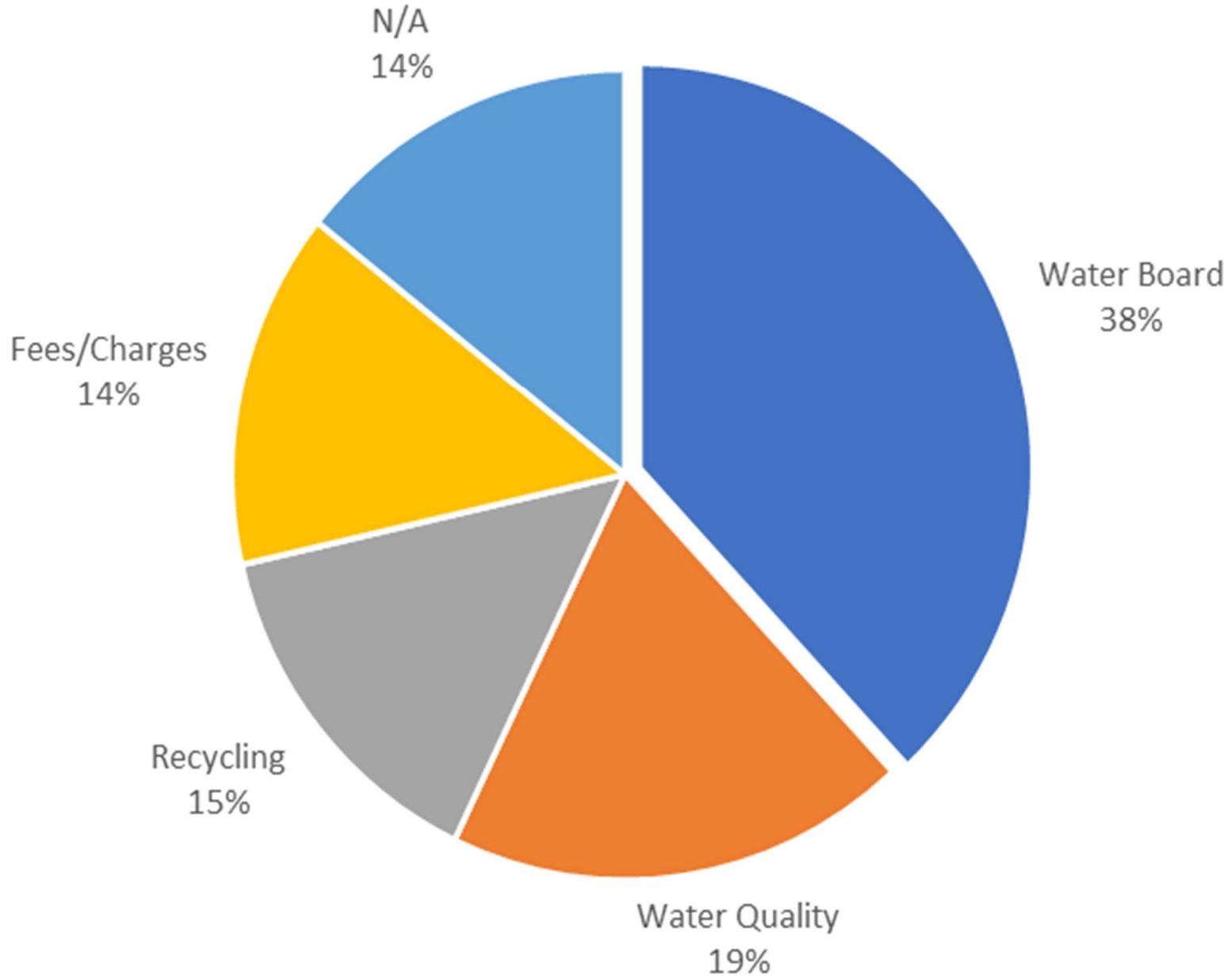
Park and park-related additions: canopy over playground; more shade around pool; dog park; trails behind/around tennis courts	10
The next highest number of comments were from a variety of Other comments	9
Followed by safety concerns	8
Interest in amenities for/around the pool came in next	6
Comments regarding enforcement of deed restrictions and HOA priorities	7
Concerns regarding traffic due to construction across Telge from EV	5
Adult activities	1
More locations for marquees and communications boards	1
Street maintenance (debris at curbs in street)	1
Comments do not to this question / have been addressed in another location of survey	4
	52



### Water Board: What more would you like to see from the Water Board?

21 respondents answered this question. Broad categories are shown above. By far the question on most respondents' minds is "what does the water board do?" Water quality comes in second and the remaining categories are tied for last, including 3 answers that do not apply to the question asked.

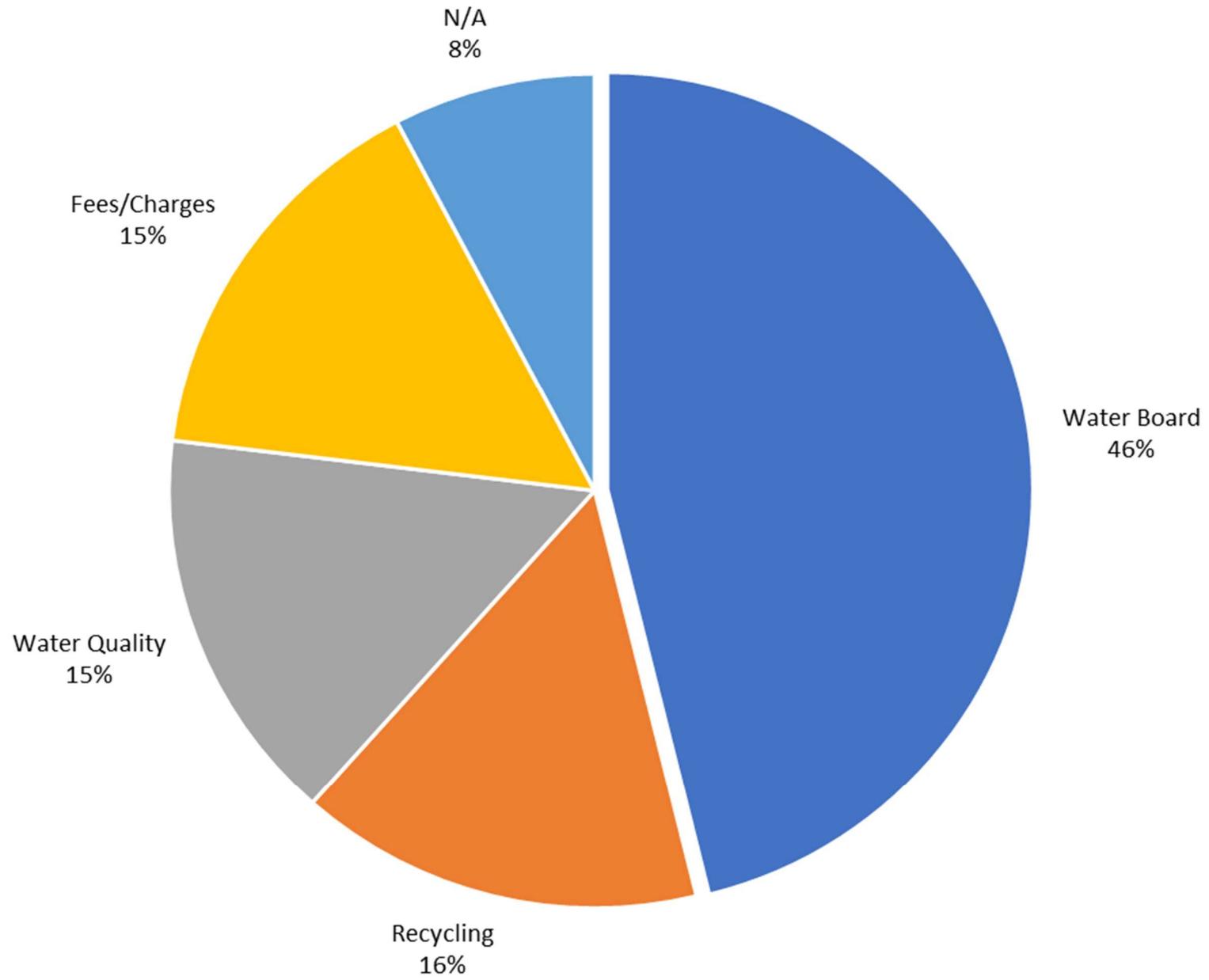
Not sure what the Water Board does, who it is comprised of, or how important it is	8
Water quality concerns	4
Recycling	3
Concern about fees charged to homeowners, charges for services, and where the money is spent	3
Issues that do not apply to this question	3
	21



### **Water Board: Would you like the Water Board to do anything better?**

13 Responses to this question, by far the most answers concerned what the Water Board does and keeping residents informed. The remaining respondents were equally concerned about recycling, water quality, and fees/charges. One response did not apply to the question.

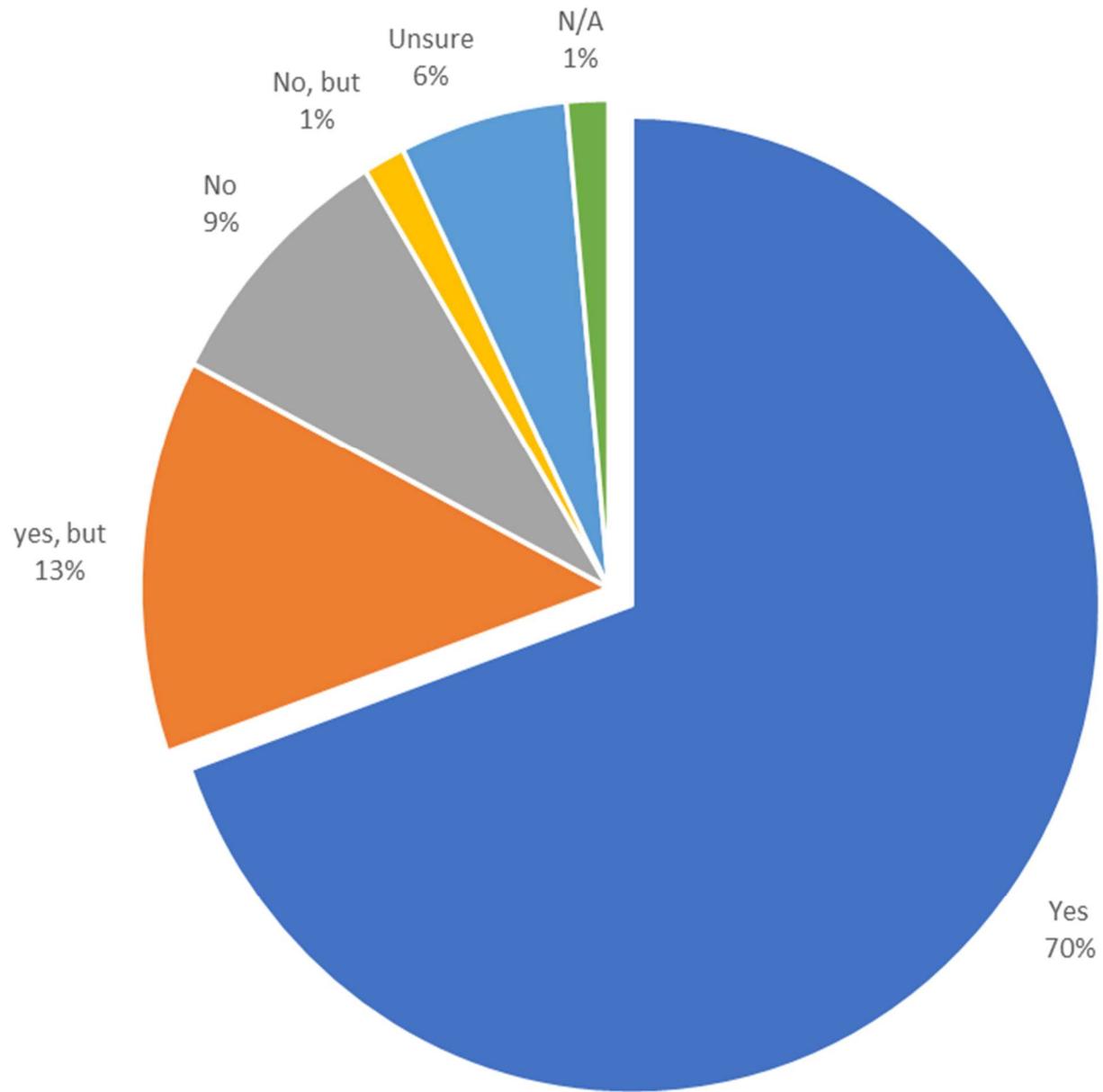
Comments regarding the Water Board were top of this questions list	6
Recycling, a neighborhood favorite, came in number two	2
Water Quality, another favorite topic, tied with recycling	2
Fees and Charges was a tie for recycling and water quality	2
Comments that did not answer the question at hand was a tie as well	2
	14



**Water Board: Do you want a recycling service with the trash service?**

69 responses to this question broken down into the following categories:

Overwhelming number of respondents responded positively to question	48
Further were respondents who said yes, but conditionally	9
Respondents who answered a definite no	6
Respondents who said no, but conditionally	1
Those who were not sure if they wanted to recycle or not	4
Respondents whose answers were not applicable to the question	1
	69



Thank you for participating in this survey

Enchanted Valley Homeowners Association  
September 2020